## CONCERN Network NEAR MISS REPORT

**Event**: Type:Non-Injury Incident

**Event Date**: 01/20/2024

Time / Zone: 1130/Central

**Vendor**: Metro Aviation

Aircraft Make / Model: EC-135

**Tail Number**: N911XH

**Team Composition**: Pilot, RN, Paramedic

Patient?: No Patient On-Board

Weather: Clear

**Weather not a factor?**: Weather not a factor

## **Description of Event:**

911XH was returning to their Shreveport base after departing New Orleans. While flying at 1100 MSL, 296 heading, just south of Baton Rouge Metropolitan Airport (KBTR), both the pilot and crew member in the SIC seat noted a large drone flying approximately 100-200 ft. above them. The PIC reported the incident to ATC and Metro Operational Control Center. Air Med Comm Center reported the incident to the Baton Rouge Police Department and a case was flied. CISM procedures were activated as well.

## Follow-Up / Lessons Learned:

All procedures were followed. Crew did a post-flight debrief. Metro Mgmt. and Air Med Mgmt collaborated on a review of the incident. Lessons learned was shared at the Monday Ops Meeting and will be discussed at the monthly Safety Meeting. These included:

- The importance of a crewmember riding in the SIC seat with their visor down and scanning their section of the airspace.
- Communicating the event to the PIC using proper terminology.
- Reporting through the proper channels, as well as debriefing after the call.

Source: Marc Creswell, Program Director

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The CONCERN network shares verified information to alert medical transport programs when an accident / incident has occurred. Please share the above information with your program staff.

If you have further questions, please contact the CONCERN Coordinator, David Kearns at 800-332-3123 or coordinator@concern-network.org.